



**“What gets measured gets improved.”**  
Peter Drucker

## HOW DO YOU REALLY KNOW IF YOUR TELECOM SPEND IS WORKING BEST FOR YOU?

TIM4BIZ ENABLES YOU TO QUICKLY AND EASILY ANSWER QUESTIONS LIKE THESE:

HOW MANY NON-BUSINESS CALLS IS YOUR ORGANISATION MAKING?

WHERE ARE YOUR CALLS COMING FROM AND WHO IS TALKING TO YOUR CUSTOMERS?

WHAT IS THE AVERAGE TIME OF YOUR ORGANISATION’S PHONE CALLS?

WHERE ARE YOUR COMMUNICATION’S CALL TRAFFIC PEAKS AND TROUGHS?

WHAT IS YOUR BUSIEST DEPARTMENT OR BRANCH BY CALL VOLUME OR WHAT IS YOUR WORST PERFORMING DEPARTMENT OR BRANCH?

WHO ISN’T ANSWERING CUSTOMER’S CALLS?

## 3CX Call Accounting

*The cloud-based call reporting and analytics tool for the fastest insight into your organisation’s telecoms*

We provide you with an easy to use powerful reporting tool.

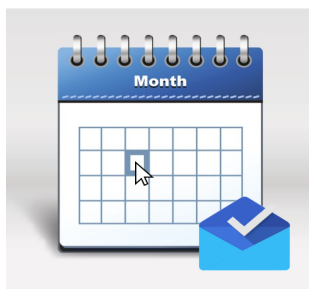
Your telephone system is trying to tell you something about your organisation and unlike most other BI tools TIM4biz operates in near real time.

TIM4biz call reporting can tell you your call volumes, duration, destinations, lost calls, virtually every aspect of your business’s use of its 3CX telephone system:

- Employee productivity
- Sales & marketing tracking and validation
- HR/Legal call documentation
- Security & compliance
- Communications expenses
- Chargeback & reimbursement
- Communications optimisation

TIM4biz call accounting is helping business and government, regardless of size, reduce operating costs, gain a valuable insight into their organisation’s telephone usage.

**TIM4biz supports on premise and hosted 3CX systems, no additional hardware or VM are required to securely collect CDR data.**



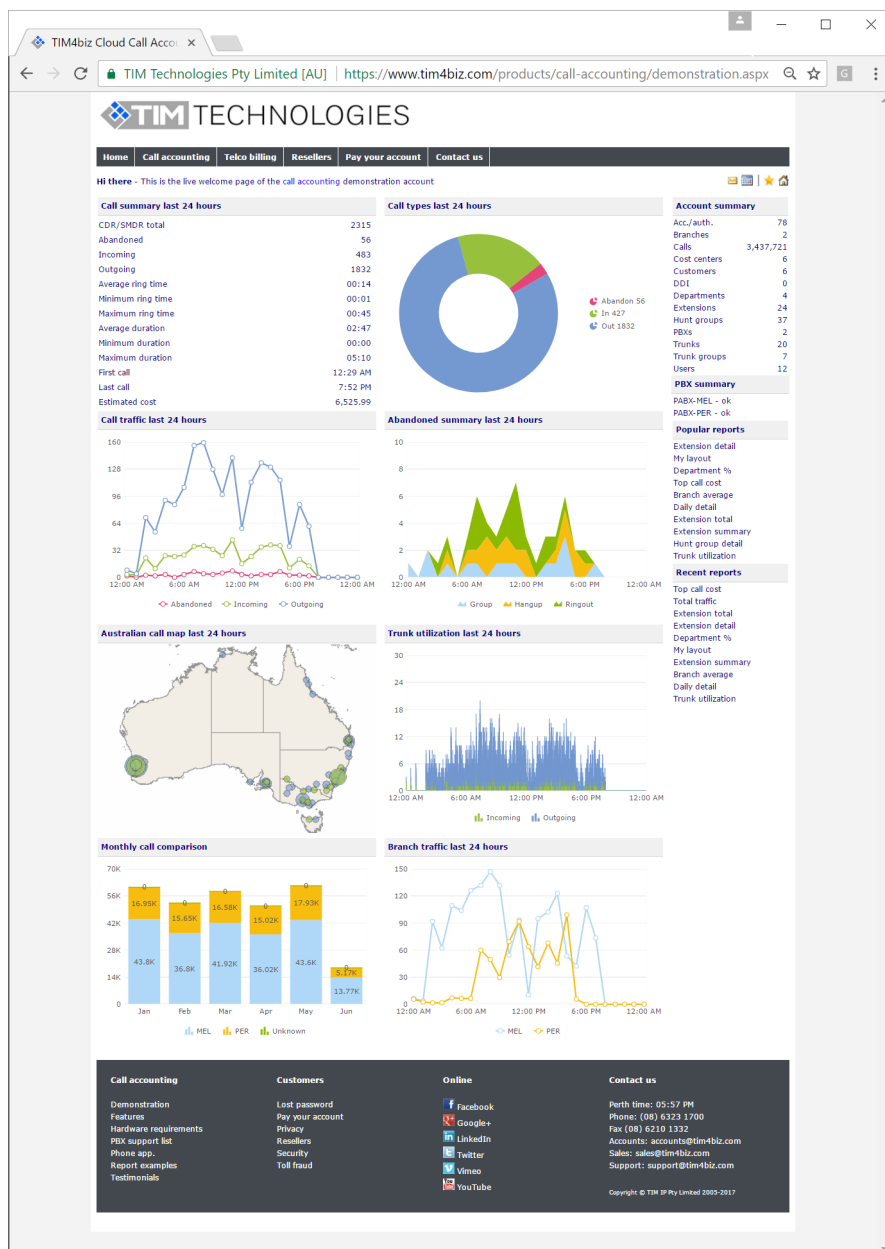
## Scheduled reports

SAVE YOUR VALUABLE TIME BY TIM4BIZ AUTOMATICALLY EMAILING REPORTS TO YOU.

SETUP A SCHEDULED REPORT IN SECONDS SIMPLY BY CLICKING ON THE SCHEDULE REPORT ICON WHICH APPEARS IN EVERY ON-SCREEN REPORT.

THE REPORTING FREQUENCY CAN BE SET TO DAILY, WEEKLY OR MONTHLY LOOKING BACK THE DAY BEFORE OR SEVERAL WEEKS OR MONTHS.

THE OUTPUT FORMAT IS USER DEFINABLE—HTML, TEXT, PDF, CSV OR XML.



## TIM4biz Call Accounting

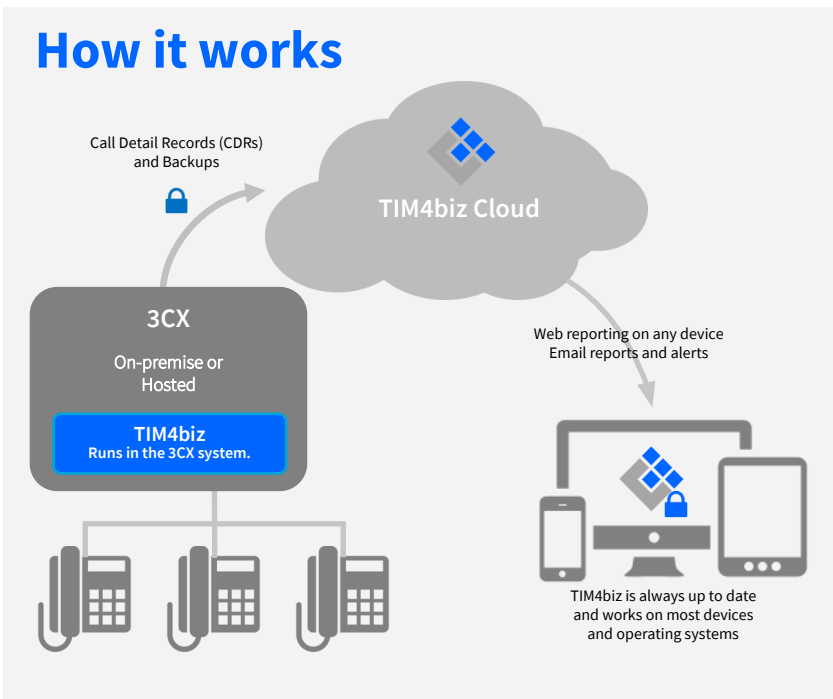
With over 100 reports TIM4biz can answer virtually any question you might have about your telecom usage and with a click of a button you can send that information to a colleague as text, CSV, Excel and more. TIM4biz can be easily customised to your specific needs within the application's web console

eliminating the need for costly consultants or upgrades.

### Scalable

You'll never outgrow TIM4biz. The one application works with a small business and can scale right up to a large enterprise with multiple branches operating thousands of extensions.

## How it works



TIM4biz is a pure Cloud-based solution conceived from a clean design sheet and first released to the market in 2006. Back then there wasn't even a thing called "The Cloud".

TIM4biz is a pioneer and one of the global leaders and a trusted name in call accounting and analytics software and it's designed to be secure, reliable and maintenance free.

TIM4biz provides technical support and we're happy to

answer questions about your call accounting needs.

We are continually innovating and improving the system and because it's a pure cloud application you're always up to date with features and security.

The TIM4biz technical team takes the complexity of call accounting maintenance out of your hands giving you the maximum possible value and return on your investment.

## Call Billing Option

If your business is a Hotel, Motel, Serviced Office, Hospital, Aged Care Facility or Retirement Village, then the TIM4biz billing module will generate professional looking phone bills in seconds.

Features include custom rate tables (buy & sell), group phones for serviced offices, auto bill generation, custom logo, add extra items such as

service and equipment rental fees.

*Does your PMS phone interface cost more than the revenue it generates?*

TIM4biz is a **non-PMS** solution which means it's low cost and reliable.

Most guests use mobile phones or VoIP apps to make calls.

## Dashboards on the go



WHEN YOU'RE ON THE GO AND YOU NEED TO BE IN THE KNOW TAKE TIM4BIZ WITH YOU AND GET LIVE DASHBOARDS SUPER FAST ON YOUR APPLE OR ANDROID SMARTPHONE.

THE TIM4BIZ APP CAN BE DOWNLOADED FROM THE GOOGLE PLAY STORE.





## Why choose TIM4biz

TIM4BIZ IS COMMITTED TO ITS STAFF, PARTNERS AND CUSTOMERS.

WE INVEST IN OUR TEAM AND WE PRIDE OURSELVES ON SERVICE DELIVERY.

WE VALUE YOUR PRIVACY AND THE INTEGRITY OF YOUR DATA IN OUR SERVERS.

TIM4BIZ'S ELEGANT DESIGN MEANS PROJECTS GO LIVE ON-TIME WITH MINIMAL EFFORT AND COST. MANY SATISFIED CUSTOMERS TELL US HOW QUICKLY THEY MAKE A RETURN ON THEIR INVESTMENT.

TIM4BIZ IS EASY TO USE AND EASY TO LEARN AND REPORT AUTOMATION MEANS YOU SPEND MORE TIME ANALYSING THE DATA RATHER THAN TRYING TO GENERATE IT.



## Support on-premise or hosted 3CX

The 3CX telephone systems generates call detail records (CDRs) for every telephone call the PBX handles.

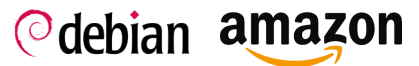
TIM4biz installs as a secure Linux OS service in the 3CX system.

All you require is root console access a TIM4biz install key and a couple of command lines later we'll have you up and running in minutes.

Call detail records are securely sent securely to the TIM4biz cloud.

We only require OUTBOUND access to the internet for the TIM4biz 3CX service to communicate with TIM4biz.

TIM4biz 3CX supports all Linux 3CX version including Raspberry PI, Intel NUC or clone (Debian x86 Linux) and hosted including Amazon.



## Automated backup of the 3CX config

TIM4biz 3CX stores the 3CX backup off site in the TIM4biz Cloud daily and weekly for one month for peace of mind.

In the unfortunate event of a disaster simply sign into the TIM4biz Cloud to retrieve your backup.

You even get alerts if the TIM4biz 3CX service stops working or the 3CX stops working or loses its internet connection.



For more detailed information and a live demonstration please visit [TIM4biz.com](https://www.tim4biz.com) or email [sales@tim4biz.com](mailto:sales@tim4biz.com) where one of our specialists can assist you.

